

Texas Department of State Health Services

Regional Infusion Centers Operating Under the Authority of DSHS

and

Mobil Infusion Services Provided Through DSHS

For Medical Providers who wish to submit a referral and order set to a DSHS Regional Infusion Center

- The online portal www.stateoftexasinfusionhotline.com is the exclusive means for providers to submit infusion referrals and order sets to a DSHS Regional Infusion Center.
- Once a provider submits a referral and order set through the portal, the infusion management system auto-generates and sends an appointment date and time directly to the patient's email address that was indicated in the online referral.
- The appointment is for the next available time slot at the closest DSHS Regional Infusion Center to the patient's home address as identified in the referral.
- Should a patient be unable to travel to a DSHS Regional Infusion Center, the referring provider can request a Mobile Infusion Team be dispatched to the patient's address. A Mobil Infusion Team is usually dispatched within 24 hours depending on demand.
- Monoclonal antibody prophylaxis is not available at DSHS Regional Infusion Centers.

Texas Infusion Hotline for General Information and Assistance: 1-800-742-5990

- The DSHS Infusion Hotline is available 24/7 to answer questions.
- For patients who cannot access a medical provider and require a Mobile Infusion Team, callers can be connected with a medical provider from 7:00 am CST to 7:00 pm CST for telemedicine services.